

WELCOME TO OUR COMMUNITY IN MOTION



Let me be the first of many to welcome you as a new resident to the Town of Firestone. Firestone is a growing community that takes pride in its community spirit, quality neighborhoods, recreational amenities, economic development efforts and wholesome environment.

This packet of information will introduce you to the many aspects of the Firestone community, including specifics of getting your new home set up with utilities, local school information, public safety, local businesses and community events.

As you become acquainted with Firestone, you will notice that the Town Board of Trustees and various committees have gone through extensive measures to ensure smart growth by adopting a Master Plan which facilitates land development that harmonizes with the community. For instance, Firestone's trail system alone characterizes the active lifestyle of the community while capturing the essence of family values, tradition and progress. It is also well known that Firestone's tax rates are among the lowest in the region, making it competitive and appealing to economic growth.

Regional amenities, public services and community events are among the few pleasures you will enjoy in Firestone. Our community has a rich history that underpins community development and continues to build from it. As Firestone becomes your home, it is only a matter of time before you become an integral part of the community and history.

It is my sincere hope that you find Firestone inviting and supportive in your endeavors, whatever they may be. It is not only a great community to call home, but it is also a community that prepares for the future and advances towards it. There is truly no need to look further for a better place to live. Welcome to this community in motion. We encourage you to help keep it moving forward.

It you would like to contact me directly with questions, concerns or a friendly chat, you can reach me at 303-833-3291 or via email at <a href="mailto:wlavanchy@firestoneco.gov">wlavanchy@firestoneco.gov</a>. For more information about the Town, please visit <a href="mailto:www.FirestoneCO.gov">www.FirestoneCO.gov</a>.

Sincerely,

Wesley LaVanchy Town Manager

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## Welcome to Firestone, Colorado!

#### LIVING HERE

With spectacular views of Colorado's Rocky Mountains, Firestone is located on the northern edge of the Denver-Boulder metropolitan area along Interstate 25, midway between Denver and Fort Collins, just east of Longmont.

The Town of Firestone was ranked number 24 among the Best Places to Live among America's Small Towns by Money Magazine in August 2013. Firestone was noted for its 432 percent population increase between 2000 and 2010 due to its low taxes and new housing developments. The community was also highlighted for its open spaces, outdoor recreational opportunities and growing economy.



Regional amenities, public services and community events are among the few pleasures residents enjoy in Firestone. It has a rich history that underpins community development and continues to build from it. Not only is Firestone a great community to call home, it is also a community that prepares for the future and advances towards it.

Firestone offers numerous neighborhood, community and regional parks, including a regional sports complex. Miles of trails make up the Firestone Trail system, which is part of the regional Colorado Front Range Trail system. The trails offer great recreation opportunities for residents and visitors to enjoy the great outdoors and connect to various parks and community amenities. The community is also home to the award-winning Saddleback Golf Club and St. Vrain State Park, which is the only Colorado state park to annex into a Town's limits.

#### **PUBLIC SAFETY**

There are many reasons people call Firestone home, one of which is the 2014 ranking as the second safest small town in Colorado and sixth safest small town in the United States according to real estate company Movoto. Safety has always been an important factor to Firestone residents, which has been evident in numerous community outreach efforts. In the 2014 Firestone Community Survey completed earlier this year, the majority of Firestone residents ranked their quality of life and sense of personal safety very high, making the community a desired place to live. In fact, 94 percent rank their personal sense of community as "somewhat" to "very" safe.



The Firestone Police Department offers community patrol, animal control, conducts criminal investigation, enforces traffic and code enforcement, provides a school resource officer for local schools, and offers a community services division. For more information directly about the Firestone Police Department and all programming, visit <a href="https://www.FirestoneCO.gov/police">www.FirestoneCO.gov/police</a>.

Firestone residents are also serviced by the Frederick-Firestone Fire Protection District (FFFPD) which takes great pride in playing a positive and proactive part in the Firestone community. In 2014, the FFFPD received a Class 2 rating from the Insurance Service Office, commonly known as ISO, putting

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the FFFPD in the top 1.5 percent of fire department ISO ratings in the State of Colorado and the United States. This rating was achieved through the FFFPD's commitment to service and its comprehensive planning with its two anchor communities – Firestone and Frederick. What this means to Firestone residents is superior fire protection services and response times. There are currently four fire stations serving the Firestone and Frederick communities. For more information about the FFFPD, visit <a href="https://www.fffd.us">www.fffd.us</a>.

#### **HOMEOWNERSHIP**

Firestone is the bullseye if your target is finding a good place to live in Colorado. In March 2014, NerdWallet, a consumer advocacy website, named Firestone as the best place in Colorado for homeownership. Firestone experienced the highest population increase on NerdWallet's list with an increase of 13.5 percent between 2010 and 2012. The area has a homeownership rate of 88.8 percent, and a median household income of \$6,832 per month. The median home value in Firestone is \$242,700. Another testament of this is the fact that according to City-Data.com, Firestone's cost of living index is 99.7, which is near the United States average of 100.



There are numerous neighborhoods in Firestone that offer beautiful homes. For information on local home availability, contact a local Realtor by searching the Real Estate business listings on the Town's website at <a href="https://www.FirestoneCo.gov/FirestoneBusiness">www.FirestoneCo.gov/FirestoneBusiness</a>.

#### **BUSINESS**

Firestone has a strong focus on business and economic development in an effort to provide new jobs and provide additional goods and services for Firestone residents. Economic development also increases the Town's tax base which helps keeps taxes low while provide necessary public services. A complete listing of businesses, including health care opportunities, can be found on the Town's website at <a href="https://www.FirestoneCO.gov/FirestoneBusiness">www.FirestoneCO.gov/FirestoneBusiness</a>.





## **SCHOOLS**

Firestone is located within the St. Vrain Valley School District which prides itself on offering top-notch educational opportunities for today's youth. The district's comprehensive website at <a href="www.svvsd.org">www.svvsd.org</a> provides excellent details on the schools and district administration. Within Firestone there are four schools: Centennial Elementary, Prairie Ridge Elementary, Coal Ridge Middle and Imagine Charter. In neighboring communities, residents will find additional elementary and middle schools, as well as Frederick and Mead high schools which serve the Firestone community.

#### **RECREATIONAL SERVICES**

Firestone is part of the Carbon Valley Park and Recreation District which serves the communities of Firestone, Frederick and Dacono. The district strives to increase and enhance recreational opportunities by providing a variety of quality programs and activities. Through the management of two facilities, the district has offered new, as well as traditional, programming. The main recreation facility hosts a 25 yard, six lane lap pool; an activity pool with amenities such as logs, lazy river; 18 foot slide; and a kid's splash pool. The aquatics section also offers a steam room and a hot tub for guests. Outside of the pool area the facility houses a dance



studio, two gymnasiums, cardio fitness studios, a state of the art weight room, a child care facility and meetings spaces. The second facility across the street houses the district's gymnastics center and active adults (55+) center. For more information, visit <a href="https://www.recdistrict.com">www.recdistrict.com</a>.

#### LIBRARY SERVICES

Firestone is served by the Carbon Valley Regional Library located in the Town's Central Park. As a division of the High Plains Library District, the Carbon Valley Regional Library offers full library services, children and adult programming, computer access, meetings rooms and more. For more information, visit <a href="https://www.MyLibrary.us">www.MyLibrary.us</a>.

### TOWN OF FIRESTONE LOCATIONS

The Town of Firestone operates from three separate locations depending on the services needed.

Town Hall – 151 Grant Ave.,
 Firestone. CO 80520

Hours: 8 a.m. to 5 p.m. Monday through Friday

- Corporate Services Finance, Human Resources, Water
- Firestone Police Department
- Town Clerk Elections, Licensing
- Community Development –

8308 Colorado Blvd. Ste. 200,

Firestone, CO 80504

Hours: 8 a.m. to 5 p.m. Monday through Friday

- Planning and Development
- o Building and Permitting
- Engineering
- Communications and Outreach
- Public Works 7500 Pine Cone Ave., Firestone, CO 80504

Hours: 8 a.m. to 4:30 p.m. Monday through Friday

- o Parks
- Streets





#### **TOWN OF FIRESTONE DIVISIONS & DEPARTMENTS**

#### **ADMINISTRATION**

The organizational structure of the Town of Firestone is modeled after the council-manager form of government. It is within the council-manager framework that the elected officials serve as the Town's leaders and policy makers while the town manager is appointed by and serves at the pleasure of the Board of Trustees to carry out policy and ensure that all residents are being equitably served. As the chief operating and administrative officer of the Town, the town manager's office strives to provide professional leadership in the administration and execution of policies set by the Board of Trustees and in the operations of the Town as a whole. Accordingly, the Board of Trustees and town manager work together in an effort to preserve a sustainable and prosperous community.

The Town provides a full range of services including: police; construction and maintenance of streets, parks, trails and open space; and stormwater and water utilities. Other utility services such as sewer, electricity, natural gas and trash are provided by companies not affiliated with the Town.

#### **BOARDS, COMMISSIONS AND COMMITTEES**

There are many opportunities to serve within the Town of Firestone, including numerous boards, commissions and committees. For more information, visit www.FirestoneCO.gov/boards.

- Board of Trustees The Town Board of Trustees serves as the governing body for the Town of Firestone, having responsibility for enacting Town ordinances and resolutions, appropriating funds to conduct Town business, appointing members to boards and commissions, and providing direction to Town staff. The Board of Trustees consists of the mayor and six trustee members, all of whom are elected by residents. The mayor serves a two-year term, while trustees serve four-year terms.
  - Board Meetings: Second and fourth Wednesdays of the month, 7 p.m.
  - o Work Sessions: Third Wednesday of the month, 7 p.m.
  - All meetings are open to the public.
- Planning & Zoning Commission A seven-member commission that recommends to the Board
  of Trustees a master plan for the development of the Town. They prepare regulations designed
  to lessen congestion in the streets; to secure safety from fire, panic, and other dangers; to
  promote health and general welfare, to provide adequate light and air, to prevent the
  overcrowding of land; to avoid undue concentration of population; to facilitate the adequate
  provision of transportation, water, sewage, schools, parks and other public requirements.
  - o Meetings: Third Thursday of the month, 7 p.m.
  - All meetings are open to the public.
- Parks, Trails & Recreation Advisory Board A seven-member board that provides recommendations to the Board of Trustees regarding all Firestone park and trails facilities. The board provides recommendations on park and trail master plans, detailed site plans and an overall review of annual improvement priorities.
  - o Meetings: First Monday of the month, 6:30 p.m.
- Cultural Committee An advisory group to the Board of Trustees on cultural arts matters. The
  committee recommends methods for maintaining and increasing artistic and cultural resources,
  and encourages and promotes programs for the enrichment of culture in Firestone. The
  committee also provides advice and recommendations with respect to the planning of the
  Town's annual events.
  - Meetings: Quarterly, second Tuesday of the month, 6:30 p.m.
- Finance Committee An advisory committee of the Board of Trustees concerning Town finances, budget and financial reporting. It consists of six members: director of finance, town manager, two trustees and two residents. The town manager and director of finance shall serve ex officio, while the trustees and residents shall be appointed to a two-year term.
  - Meetings: Fourth Wednesday of the month, 6 p.m.

#### **BUILDING & PERMITTING**

The building department assists homeowners, builders and developers in the completion and filing of required documentation during the permit processing, issuance and finalization of building permits. The department also processes sign permits, right of way / street cut permits, overweight permits, oil and gas permits, and temporary use permits. Permits are required for any and all construction or remodeling. For more information or for permit applications, visit <a href="www.FirestoneCO.gov/building">www.FirestoneCO.gov/building</a>.

#### **COMMUNITY EVENTS & OUTREACH**

The Town of Firestone offers numerous annual community events that focus on building relationships within the community with both residents and business owners. These events not only give businesses, organizations and nonprofits a chance to market their services, but they can promote a sense of community that brings together residents and visitors to enjoy





what Firestone has come to be. For more details about Town events, visit the Town's website at <a href="www.FirestoneCO.gov/communityoutreach">www.FirestoneCO.gov/communityoutreach</a>. In addition to the Town-sponsored events, there are many other community events that take place in Firestone every year that offer something for everyone.

#### **COMMUNICATIONS & STAYING CONNECTED**

The Town of Firestone offers a comprehensive website at <a href="https://www.FirestoneCO.gov">www.FirestoneCO.gov</a> featuring a clean, easy layout to navigate and engage with the Town. Website visitors will find information about Town boards and committees, upcoming agendas, department information, a calendar, community information, business and development details, and more. There are also many interactive tools such as email notifications, online forms and mobile apps to allow people to engage with the community of Firestone.

The website includes comprehensive information on various community and government aspects, but also includes new features that focus on providing information and engaging with residents and website visitors, including:

- Business Directory Search local businesses and organizations through a searchable database.
- Engage with Firestone An open forum to allow people to submit ideas and engage in discussions about ways to improve the community.
- Notify Me Sign up for email and text alerts from a variety of departments, including emergency alerts, job openings, agendas, calendar, events, press releases, Firestone Voice newsletter, public works, road construction and more.
- Report It People can use the request tracker to report concerns and make suggestions.
- Online Forms and Payments In addition to being able to pay water bills or court tickets online, residents have the option to pay many other items through the website. In addition, many of the forms on the website have the capability to be submitted directly online to avoid printing.



**Firestone Voice Newsletter** – The Firestone Voice is a community newsletter for Firestone residents and business owners. It is published six times a year and is mailed to every business and resident in Firestone. It is also available at select locations throughout the community. Check it out online at <a href="https://www.FirestoneCo.gov/FirestoneVoice">www.FirestoneCo.gov/FirestoneVoice</a>.

**Notifications** – The Town of Firestone offers two types of notifications that residents and businesses can utilize. In addition, residents should also sign up for emergency reverse 911 calls through Weld County.

- Blackboard Connect The Town of Firestone utilizes the Blackboard Connect notification system to provide updates via phone, cell phone, email or text message. Subscribers may choose to get updates via one or all of the methods of delivery. Once a subscriber creates an account, they can update their settings. The message system is used for Town emergencies, severe weather conditions, evacuations, threats, road repair and detours, municipal court and community events.
- Notify Me Stay informed with email and text messaging through a website notification online at <u>www.FirestoneCO.gov/list.aspx</u>. Notify Me allows citizens to: build a profile; subscribe and unsubscribe to unlimited number of lists; receive HTML or text email; receive text messages; and subscribe with double opt-in confirmation.

**Social Media** – The Town of Firestone also connects with people through numerous social networks including Facebook, Twitter, LinkedIn and Pinterest. These social networks are updated and managed daily, so it's a great place to find the latest information.

- www.facebook.com/firestonecolorado
- www.twitter.com/firestoneco
- www.pinterest.com/firestoneco
- www.linkedin.com/company/town-of-firestone





## **PLANNING & DEVELOPMENT**

The Town of Firestone has a strong focus on business and economic development in an effort to provide new jobs and provide additional goods and services for Firestone residents. Economic development also increases the Town's tax base, which helps keep taxes low while providing necessary public services. In order to facilitate business development, the Town utilizes an economic development committee to assist and communicate with the business community and to facilitate the processing of development applications with fast track scheduling as may be necessary. For more information, visit www.FirestoneCO.gov/economicdevelopment.

#### **WATER UTILITIES**

The Town of Firestone is the local water service provider. All new residents are required to establish water in their name. Complete details about all water utilities, services and quality reports can be found online at <a href="https://www.FirestoneCO.gov/water">www.FirestoneCO.gov/water</a>.

The following is a schedule of fees for some of the water services as of Jan. 1, 2014:

Water Deposit Rental: \$50 Homeowner: \$50
Monthly Rate on 5/8" tap: Base Rate \$19.08

0 to 5,000 gallons \$1.80 per 1,000 gallons used 5,001 to 20,000 gallons \$3.18 per 1,000 gallons used 20,000 gallons and up \$5.09 per 1,000 gallons used

Street Lights Monthly Fee: \$3.48

motors are road the last week of the month, and hills are sent out the first week of the for

Water meters are read the last week of the month, and bills are sent out the first week of the following month. Water bills are always due on the 20<sup>th</sup> of each month. Balances not paid by the last business

day of the month will be subject to late fees.

## **AquaHawk Alerting System**

AquaHawk Alerting is a free service for Firestone water customers to manage their water usage and lower their monthly bills. Customers must register to create a new account online at <a href="https://firestone.aquahawk.us/">https://firestone.aquahawk.us/</a> to access information and receive notifications.

In 2012, the Town of Firestone began the installation of a new meter reading system that allows water meters to be read hourly down to a single gallon of water. The installation was complete in early 2014. The new system allows water customers to view and manage their water usage through AquaHawk, which is secure website where customers can set up alerts for notification on possible water leaks, irrigation usage issues, promote water conservation, set monthly water usage budgets and receive alerts if a set budget is going to be exceeded.

After you register, AquaHawk Alerting will analyze your water usage and notify you when:

- A potential water leak is detected
- You may be over-watering your landscape
- You are likely to exceed your monthly water budget

#### **Payment Options**

The following is a list of all the payment options that are offered to the Town of Firestone water customers. There will be no fees for using any of the listed payment options below. For more information on any of the listed options, please contact Town Hall at 303-833-3291.

- ACH (Automatic Withdrawal) This feature deducts customer's payments from either a checking or savings account each month on the 20th. Sign-up forms for this are available at Town Hall or online at <a href="https://www.FirestoneCO.gov/water">www.FirestoneCO.gov/water</a>.
- Recurring Credit Card Payments This feature deducts customer's payment from either a Visa or MasterCard credit card or a debit card each month. To sign-up for this payment option, visit <a href="www.FirestoneCO.gov/water">www.FirestoneCO.gov/water</a> for the link to the online payment site to enroll. Customers will be required to register when visiting this site for the first time.
- Web Payment This feature allows customers to pay their water payments on the Town's
  website at <a href="www.FirestoneCO.gov">www.FirestoneCO.gov</a>, just select online payments on the homepage. Customers will
  need the Web ID printed on their bill each month to create their account that can be used
  monthly to view and pay their water bill. Payment types accepted are checking accounts,
  savings accounts and Visa or MasterCard payments.
- Credit Card Phone Payment This feature allows customers to call 24 hours a day to 855-303-2420 and make a Visa or MasterCard payment over the phone. Customers will need to enter the Web ID to access account information.
- **Physical Payment at Town Hall** Customers can make payments at Town Hall by check, cash, money order and Visa or MasterCard.
- Outside Drop Box There is an outside drop box located on the right side of Town Hall's main entrance doors. This can be used 24 hours a day, seven days a week. Only checks and money orders should be dropped in the box. No cash.
- **Mailed in Payments** Check or money orders can be mailed into the Town of Firestone at P.O. Box 70, Firestone, CO 80520. Please do not mail cash.
- **Email Billing** This feature allows customers to receive their monthly bill electronically. Forms for this service are available online at <a href="https://www.FirestoneCO.gov/water">www.FirestoneCO.gov/water</a>.

## **NEW RESIDENT CONTACTS & COMMUNITY INFORMATION**

Chamber	Carbon Valley Chamber of Commerce www.carbonvalleychamber.com	303-833-5399
Electric Service	United Power, <a href="www.unitedpower.com">www.unitedpower.com</a> Report Street Light Problems & Outages: 303-637-1350, <a href="www.unitedpower.com/mainNav/outageInfo/streetLight.aspx">www.unitedpower.com/mainNav/outageInfo/streetLight.aspx</a>	303-659-0551
Fire Department	Frederick-Firestone Fire Protection District, <a href="www.fffd.us">www.fffd.us</a> Emergencies	303-833-2742 911
Gas Service	Source Gas, <u>www.sourcegas.com</u>	800-563-0012
Hospitals	Longmont United Hospital, <a href="https://www.luhcares.org">www.luhcares.org</a> Platte Valley Medical Center, <a href="https://www.pvmc.org">www.pvmc.org</a>	303-651-5111 303-498-1600
Library	Carbon Valley Regional Library, www.mylibrary.us	720-685-5100
Police	Firestone Police Department, <a href="www.FirestoneCO.gov/police">www.FirestoneCO.gov/police</a> Emergencies Weld County Sheriff, <a href="www.weldsheriff.com">www.weldsheriff.com</a>	303-833-0811 911 970-356-4015
Postal Service	Firestone United States Post Office (serves Historic Firestone P.O. Boxes only)	303-833-2412
	Longmont United States Post Office (serves any 80504 zip code)	800-275-8777
Recreation	Carbon Valley Park & Recreation District, www.recdistrict.com	303-833-3660
Schools	St. Vrain Valley School District, <a href="www.stvrain.k12.co.us">www.stvrain.k12.co.us</a> Carbon Valley Academy Centennial Elementary Coal Ridge Middle Frederick High School Imagine Charter Legacy Elementary Prairie Ridge Elementary Thunder Valley K-8	303-776-6200 303-774-9550 303-682-7207 303-833-4176 303-833-3533 303-772-3711 303-702-7521 720-494-3641 303-833-2456
Sewer Service	St. Vrain Sanitation, www.stsan.com	303-776-9570
Television	Comcast, <u>www.comcast.com</u> DISH Network, <u>www.dishpromotions.com</u> DIRECTV, <u>www.directv.com</u>	303-930-2000 888-321-7209 800-531-5000
Trash Disposal	Allied Waste Transportation, <a href="www.republicservices.com">www.republicservices.com</a> G&M Disposal, Inc., <a href="www.gmdisposal.com">www.gmdisposal.com</a> Gator Rubbish, <a href="www.gatorrubbishremoval.com">www.gatorrubbishremoval.com</a> Green Girl Recycling, <a href="www.greengirlrecycling.com">www.greengirlrecycling.com</a> One Way Trash, <a href="www.onewaytrash.com">www.onewaytrash.com</a> Waste Connections, <a href="www.wasteconnections.com">www.wasteconnections.com</a>	303-286-1200 303-776-9013 303-655-0710 303-442-7535 303-823-0556 303-665-6811

www.FirestoneCO.gov

Waste Management of Colorado, <u>www.wm.com</u> Western Disposal, <u>www.westerndisposal.com</u>	303-797-1600 303-444-2037
Weld County Services Center 4209 Weld County Road 24.5, Longmont, CO 80504 (east Frontage Road in Firestone) www.co.weld.co.us/AboutWeld/SouthwestCountyServiceCe	720-652-4201 enter.html
License Plates & Vehicle Registration	720-652-4201 ext. 8710
Driver's License & Voter Registration	303-776-4073
	Western Disposal, <a href="https://www.westerndisposal.com">www.westerndisposal.com</a> Weld County Services Center 4209 Weld County Road 24.5, Longmont, CO 80504 (east Frontage Road in Firestone) www.co.weld.co.us/AboutWeld/SouthwestCountyServiceCellicense Plates & Vehicle Registration

www.FirestoneCO.gov



#### **Town Of Firestone**

Post Office Box 100 151 Grant Avenue Firestone, Colorado 80520-0100 (303) 833-3291 Fax (303) 833-4863

## **Email Billing Application**

The Town of Firestone will be offering email billing for water bills as of July 1, 2004. If you are Interested in having your water bill sent to you via email please complete the form below and return it to Firestone Town Hall at 151 Grant Ave or mail it to Town of Firestone P.O. Box 100, Firestone, CO 80520.

Residents Name
Telephone Number
Service Address
Email Address
Applications will not be processed without resident's signature. If you elect to receive your water bill via email you will no longer receive a hard copy of your bill through the mail. Water payments are still required to be made by mail, dropped off at Town Hall or if you have signed up for automatic withdrawal. At this time, no other options are available.
Signature

#### AUTHORIZATION AGREEMENT FOR DIRECT PAYMENT

# COMPANY NAME: Town of Firestone \_\_\_\_\_, hereinafter called Company, to initiate I (we) hereby authorize\_\_\_ debit entries to my (our) \_\_\_\_ checking \_\_\_\_ savings account (select one) indicated below and the depository named below, hereinafter called DEPOSITORY, to debit same to such account. DEPOSITORY NAME: ADDRESS: CITY: STATE ZIP: TRANSIT/ABA NO: ACCOUNT NO. AMOUNT: Varied depending on usage CHECK IF VARYING AMOUNT: X This authority is to remain in full force and effect until COMPANY and DEPOSITORY has received written notification from me (or either of us) of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. PRINT NAME: SIGNATURE: DATE: PRINT NAME: SIGNATURE: DATETAPE YOUR VOIDED CHECK HERE

Service Address: